chyme
BOTS FOR BUSINESS

HR Chatbot

AT A GLANCE

Global Leader in Beverages

INDUSTRY- Beverage

SOLUTION- Natural Language and AI enabled HR Chatbot that integrates with SAP to automate leave approvals process like check leave balance, apply for leave, and approve leave via text/messaging apps .

ABOUT CHYME

Chyme is an AI and Natural Language powered Bots Platform. Chyme enables a Conversational Interface (Chatbots) with systems like SAP, Salesforce, Oracle, ServiceNow, and others to Simplify Work. Chyme is a product from Unvired Inc., a Digital/ Mobile Platforms and Solutions company head-quartered in Houston, Texas, USA.

BUSINESS CHALLENGES:

- Free up HR team's time from responding to simple queries so that they can focus on "strategize, plan, recruit and manage talent."

- Lower Productivity as Employees have to wait to receive response from HR.

- Enable the employees with easy access to HR information like - check leave balance, apply for eave, and leave approval via text/messaging apps.

- Improve employee communications across the company.

SOLUTION-

- A Chatbot/Conversational Interface for HR queries.

- **Automation:** Repetitive tasks like check leave balance, apply for leave, leave approvals can be handled by the bots.

- **Knowledge Base search:** AI-powered bots provide the most relevant solution to users' problems based on historical effectiveness.

- **Natural language** enabled HR bot that makes SAP systems access easy.

- Out of the Box Integration with Facebook Workplace.

- **Security Features:** Bots to verify the users via One-time password (OTP) sent through registered email id before taking any action.

- **Omni-Channel interaction** from popular messengers like Skype for Business, Facebook Workplace/Messenger, Slack, and others.

- **Technology:** Chyme Bots Builder, Conversation Builder, Award-winning Natural Language Processing (NLP) engine, Open source AI/Machine learning tools.

BENEFITS:

- Improved HR productivity

- 24/7 HR support, Personalized Interactions

- Quick Approval process & easy access to information.

- Provides a Text interface in line with the Messaging trend